

# Technical Bulletin



Bulletin No: TCH-020-017

Effective Date: 12-11-2008

Cancels: N/A

Page: 1 of 2

Subject: **Bendix® 4709EII Remanufactured Brake Shoe**

**Reason for this notice:**

This is to inform you of a packaging issue involving a limited number of Bendix® brand 4709EII brake shoe products available from Bendix Spicer Foundation Brake LLC.

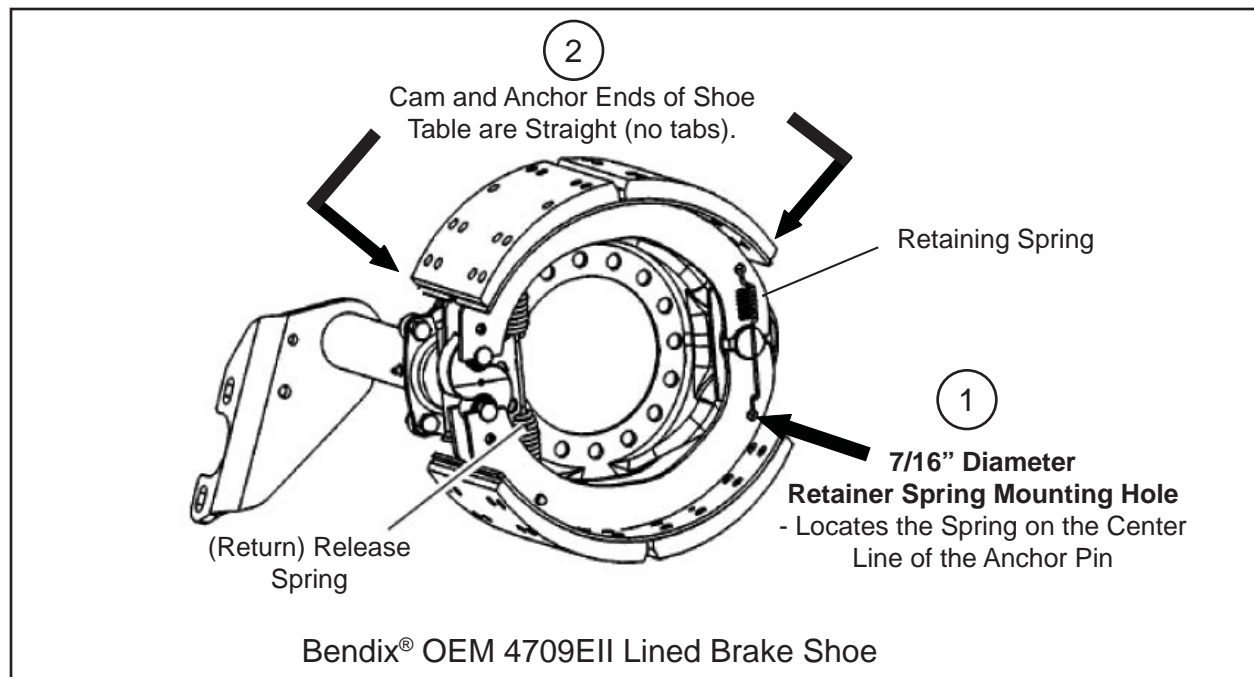
Bendix Spicer Foundation Brake LLC has identified that a limited number of improperly modified 4709E (1st generation) brake shoe cores entered our inventory and were packaged as Bendix® 4709EII (2nd generation) brake shoes.

The Bendix® 4709EII remanufactured brake shoe products were distributed by Bendix Spicer Foundation Brake between October 22, 2008 and November 6, 2008 (inclusive) and may contain one or more of the impacted shoes. Potentially impacted remanufactured Bendix® 4709EII brake shoe part numbers can be included in the part numbers listed below.

|                 |                 |                |                |
|-----------------|-----------------|----------------|----------------|
| EX4709E223KPREM | KE4709E220KPREM | RRK4709E2ECN20 | RRK4709E2STD23 |
| EX4709EIIIBLK   | KE4709E223KPREM | RRK4709E2PR20  | RRS4709E2PR23  |
| EX4709EIIORG    | KT4709EIIIBLK   | RRK4709E2PR23  | RRS4709E2STD23 |
| EX4709EIIRED    | KT4709EIIRED    | RRK4709E2STD20 |                |

**How to identify the correct product:**

The Bendix® OEM 4709EII brake shoe will have a retainer spring mounting hole diameter of 7/16" and both ends of the shoe table will be cut square (no tabs on the anchor end of the table for retainer springs or the cam end of the table in the center). See the illustration below for a more details.



**What you should do with 4709E brake shoe products packaged as 4709EII brake shoes:**

All of the impacted 4709E brake shoe products in your inventory distributed between October 22, 2008 and November 6, 2008 (inclusive) should be immediately identified, segregated, and returned to Bendix Spicer Foundation Brake LLC. Additionally, if the improperly packaged brake shoes are installed on vehicles, the brake shoes should be removed as there will be no tension on the retainer springs.

**Completing product claims and returns:**

If you have received or installed any of the product identified in this bulletin, please contact your Bendix Account Manager or your nearest Bendix Service Plant at 1-800-AIR-BRAKE (1-800-247-2725) for return and replacement of the product under the standard Bendix warranty claim terms.

We regret any inconvenience this issue may cause you. We appreciate your understanding and cooperation in this matter.